**Lyric Opera of Chicago** 20 North Wacker Drive Chicago, IL 60606 Lobby doors open: 90 min before showtime

Visit lyricopera.org/runtimes for performance run times

We recommend arriving at least 30 to 45 minutes prior to the performance.

### **TICKETS & GROUP CHECK-IN PROCESS**

- 1.) Please distribute tickets to students while on the bus before entering the Lyric Opera House. Be sure to group students with chaperones prior to entering the building. Students will each need a printed ticket in hand to find their seat location.
- 2.) Upon arrival, please have a group leader enter the lobby (before the students enter) and check in with the group sales team (located at a table on the right side of the lobby). Please give your school name and exactly how many people are in attendance. We will then manually check-in your entire group rather than scanning individual tickets.
- **3.)** Once given the "okay" from Group Sales, students can line up along the building and enter through the right most doors in a single file line. We ask that you do not crowd the entrance and quickly make your way to the stairs to your seats. Please refrain from using the elevators so that patrons with mobility restrictions have priority.

#### **BACKPACKS & SECURITY**

All persons entering the theater will be subject to a safety and security search and prohibited items may be confiscated.

Please advise students to leave backpacks on the bus. Large bags/backpack are prohibited in the auditorium; guests will be asked to check their large bags at one of our coat check locations for a fee of \$2 (cash only).

#### PRE OPERA TALK

Complimentary preshow talk begins one hour before showtime runs for 30 minutes. Seating is general admission on the main floor. Please note pre-opera talks are not available for the musical and special events.

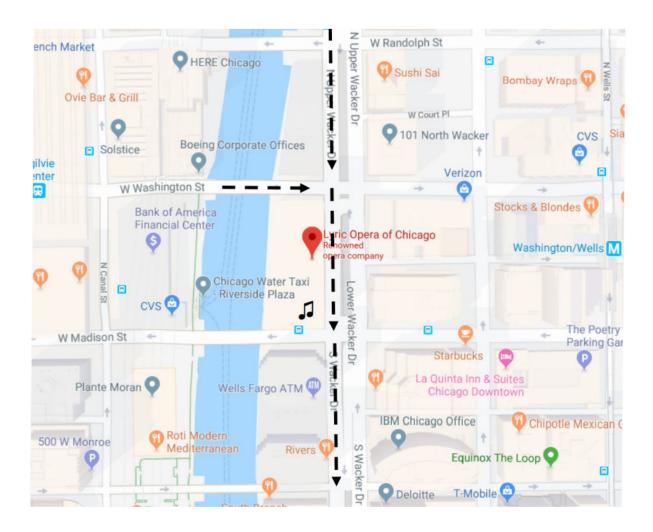
#### **LUNCHES**

If anyone is bringing a lunch from home, please plan on eating on the bus either before or after the show. Concessions will be available before the performance and during intermission. Please note concessions are cashless. We accept all major credit cards and Apple Pay. Outside food and beverages are not permitted.

## **TEACHER RESOURCES**

Teacher resources are available for select performances to help lead class discussions about the opera. These may be helpful to share with students prior to the performance to give them a taste of what they're going to see onstage. To learn more, visit lyricopera.org/learningresources.

# INFORMATION FOR BUS DRIVERS



Lyric Opera House
20 North Wacker Drive

= building entrance

Chicago, IL 60606 — — ⇒ = suggested drop-off/pickup location(s)

# **DROP OFF & PICKUP INSTRUCTIONS:**

The entrance of the opera house is on the northwest corner of Wacker and Madison. Drop off and pickup is easiest in front of the building on southbound Wacker Drive.

15 minutes prior to the end of the performance, line up for departure in the areas indicated on map.

Please be sure a teacher or chaperone has your contact information should they need to get a hold of you at dismissal.

For more information, visit lyricopera.org/your-visit/directions-parking.

